



RESIDENTIAL APPLICATION FOR WATER, GARBAGE AND RECYCLING SERVICE

Drivers License or Picture ID

- A \$100 deposit for residential water service is required before service can begin. The deposit will remain on the account until applicant terminates service. Payment for deposit can be made by cash, check or money order or credit cards if paying in person.
➤ A driver's license or photo ID of one of the applicants must be presented at time of application. If mailing application, enclose a copy of your ID along with proper deposit.
➤ Service will not begin until the deposit, ID and two-page application have been received.
➤ Applications for new water service must be received by 2:00 p.m. for same day service. Applications received after 2:00 will be processed the following business day. Office hours are Monday - Friday,

Date: \_\_\_\_\_ Date for Service to Begin: \_\_\_\_\_

Responsible Party(s): \_\_\_\_\_ and \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Home/Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Emerg. Phone: \_\_\_\_\_

Driver's Lic #/State : \_\_\_\_\_ Expires: \_\_\_\_\_

Own Rent Property Owners Name: \_\_\_\_\_

Employer: \_\_\_\_\_

Previous Service with City of Katy? Yes No If yes, address? \_\_\_\_\_

I would like to receive utility bills by email : \_\_\_\_\_ (please print neatly - email address is case specific. It is customer's responsibility to notify the City of email address changes)

In accordance with the Texas Public Information Act, the City of Katy must comply with written requests for release of information regarding utility customer accounts. However, the Texas Utility Code provides that City of Katy may not disclose certain information in a customer's account record if the customer requests that the account information be kept confidential.

I would like for my account information to be kept confidential. (initial)

I hereby certify that the above information is true and correct.

Applicant Signature

Application Received: In Person By Mail/Fax Deposit Amount: \$ Account #
Garbage/Recycle Carts Requested Scanned



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## CROSS CONNECTION SERVICE AGREEMENT

- I. **PURPOSE.** Per the City of Katy's Code of Ordinances (*Sec. 13.03.026 Cross Connections*), the City is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Katy will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not reestablish service unless it has a signed copy of this agreement.
- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City of Katy (the Water System) and Customer Named above.
- A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
  - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
  - C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
  - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
  - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Printed Name: \_\_\_\_\_ Signature: \_\_\_\_\_

Address: \_\_\_\_\_ Date: \_\_\_\_\_