Identificación con foto emitida por una entidad gubernamental

SOLICITUD RESIDENCIAL PARA AGUA, BASURA Y SERVICIO DE RECICLAJE

- Un depósito de $100.00 para el servicio de agua residencial es requerido antes de que el servicio pueda comenzar. El depósito permanecera en la cuenta hasta que el solicitante termine el servicio. Pago del deposito puede ser realizado en efectivo, cheque, money order o tarjeta de crédito si el pago es realizado en persona. Si la solicitud es enviada por correo electrónico, nos pondremos en contacto con usted para obtener informacion sobre la tajeta de credito. (2.5% cargo adicional a transacciónes con tajeta de credito)
- Una identificación con foto de **ambos** solicitantes debe ser presentada al momento de su aplicación.
- Se require prueba de propiedad. Proporcione el contrato de arrendamiento o la primera página de la divulgación de cierre.
- Solo los nombres en la solicitud pueden realizar cambios, solicitar informacion o acceder la cuenta.
- El servicio no comenzará hasta que el depósito y la identificación se haya recibido.
- **Las solicitudes para nuevo servicio de agua deben ser recibidas antes de las 2:00 p.m. para servicio el mismo día. Las solicitudes recibidas después de las 2:00 p.m. se procesarán al siguiente día hábil. Horas de oficina: Lunes – Viernes, 8:00 am – 5:00 pm.**

Fecha: _____ Fecha para comenzar el servicio:_____

Persona(s) Responsable: _____ y _____

Dirección de Servicio:_____

Dirección de Envio:_____

Telefono de Casa/Celular: _____ Trabajo: _____ Emergencia:_____

Número de Licencia/Estado :_____ Expiración_____

☐ Propio ☐ Renta Nombre del dueño de la propiedad: _____

Empleador: _____

Servicio previo con la ciudad de Katy? ☐ Si ☐ No Dirección de servicio previo con la ciudad? _____

_____ **Me gustaria recibir las facturas de los servicios por correo electrónico: _____**
(porfavor escriba claramente – Es la responsabilidad del cliente de notificar a la ciudad algun cambio en su correo electrónico)

De acuerdo con el Acto de la Información Pública de Texas HB 872, la Ciudad de Katy no liberara informacion de la cuenta de servicions públicos del cliente (incluyendo la dirección) a menos que el cliente elija hacer pública la informacion.

_____ *Solicto que mi información personal se mantenga confidencial: SI* ☐ *NO* ☐
(iniciales)

Por la presente certifico que la información presentada es verdadera y correcta.

_____
Firma del Solicitante

Application Received: ___ In Person ___ By Mail/Fax Deposit Amount: $ _____ Account # _____

Garbage/Recycle Carts Requested _____ Prueba de Residencia _____

CROSS CONNECTION SERVICE AGREEMENT

I. PURPOSE. Per the City of Katy's Code of Ordinances *(Sec. 13.03.026 Cross Connections)*, the City is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Katy will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not reestablish service unless it has a signed copy of this agreement.

II. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.

A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.

C. No connection which allows water to be returned to the public drinking water supply is permitted.

D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between the City of Katy (the Water System) and Customer Named above.

A. The Water System will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.

B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.

C. The Water System shall notify the Customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.

D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.

E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Customer's Printed Name: _____ Signature: _____

Address: _____ Date: _____