

Welcome to the City of Katy



The Utility Billing/Water Department reads meters on the 15th of each month and water bills are mailed on the last day of the month. Payment is due in our office on or before the 16th of each month and penalty is assessed on the 17th. By ordinance, any bill left unpaid 10 days after penalty will be disconnected for non-payment and a \$50 disconnect fee is charged to the account.

Payments are posted immediately to your account and are considered timely until 8:00 a.m. on the first working day after the 16th. We do not consider the postmark on mailed items. Payment may be made by one of the following methods:

- Electronic bill pay set up with your bank
- Automatic bank drafting of your bank account on the 16th of each month
- Credit cards online and in person (Visa, Mastercard, American Express)
(2.5% convenience and/or \$0.85 processing fee will be charged to your card)
- Kiosk open 24/7 for payment by cash, check, credit card - payment posts immediately to your account
(\$2.75 processing fee for credit cards only)
- Phone payments at 833-257-8346 *(2.5% convenience and/or \$0.85 processing fee will be charged to your card)*

You may request to receive your utility bill via email. Set up and access your account online to view account balance, consumption history, print a copy of your bill or make payments at www.municipalonlinepayments.com/katytx. Monitor your daily consumption at www.cityofkaty.com/H2O.

If you are purchasing a new home from a homebuilder, please check the settings on the irrigation systems. Builders often have the systems set to water the new landscape daily and this will result in a very high water bill for new homeowners.

For after-hour emergency water services, contact the Katy Police at 281-391-4848. Please check our website (www.cityofkaty.com) for City news and announcements.

Garbage and Recycling

Don't lose your cart, write your address on a piece of tape and place inside the lid.

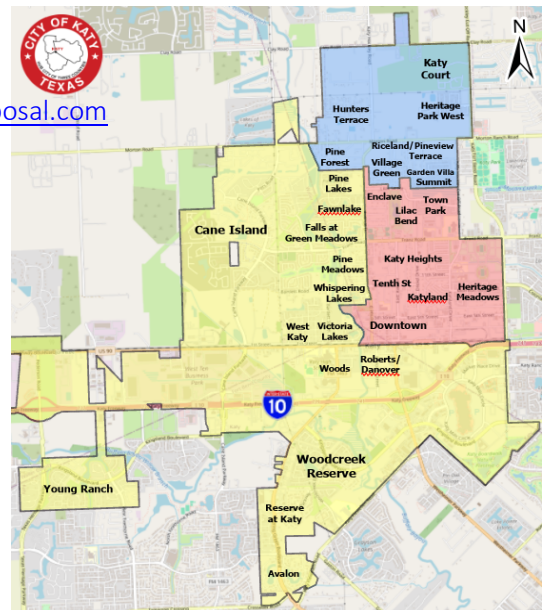
Texas Pride Disposal is the solid waste and recycling provider for the City of Katy. Each residence is provided one 95-gallon cart for household garbage and one 95-gallon cart for recyclables. Only carts issued by Texas Pride can be used for garbage and recycling collection.

Garbage Guidelines:

For cart repair or service, please email Texas Pride at katy@texaspridedisposal.com or call at 281-342-8178, ext 102.

	Garbage, Recycling, Heavy Trash & Yard Debris	Super Heavy Trash
Blue	Monday	1 st Wednesday of March, June, September & December
Red	Tuesday	
Yellow	Wednesday	
Small Commercial	Tuesday & Friday *	

Please have carts and heavy trash at curb by 7:00 AM.
Both sides of Avenue D/Katy Hockley Road, north of Village Green Drive will receive service on Monday.
Customers on both sides of Avenue D, south of Village Green Drive to Highway 90 will be serviced on Tuesday.



- **Rates (Effec 9/1/2024)**— Residential - \$16.69/month; Commercial - \$25.46/month. Replacement for lost or stolen carts is \$75.
- **Residential Trash Carts** are collected weekly and should be placed at the curb on the designated trash day. Return your cart to your property at the end of the day.
- **Small Commercial Accounts ***— Service will be Tuesday and Friday for garbage. Recycling and heavy trash are included in the commercial cost and will be once a week on the Tuesday. *(Small commercial is defined as producing less than 2-cubic yards garbage/week; cannot sell produce or meat).*
- **Heavy Trash** is collected each week and includes up to three bulky items such as furniture, appliances or objects that cannot fit in the garbage cart. Please place at curb next to carts.
- **Yard Debris** – weekly collection of yard debris is limited to 15 bags, not exceeding 35 pounds each. Branches should be tied in bundles not exceeding 40 pounds (less than 2” in diameter and cut to 4-foot lengths) and limited to 4-cubic yards per service day. Note: Commercial tree services must haul off their own limbs.
- **Super Heavy Trash** is an additional quarterly pick up of bulky items, bags and bundles up to 6-cubic yards per collection.
- **Items excluded from collection** – dirt, rocks, brick, concrete, liquid paints, fuels, oils, pesticides, fertilizer, batteries, tires, pallets, construction debris or hazardous waste. Contact Texas Pride to discuss ways to dispose of these items.
- **Additional carts** available for \$2.53/month and can be ordered at katy@texaspridedisposal.com or 281.342.8178.
- **Smaller Carts** – A 65-gallon cart is available for both garbage and recycling upon request. Note: there is no decrease in rate for a smaller cart.
- **Pay Piles** – to dispose of large amounts of debris, please contact Texas Pride Disposal for a quote.
- **Holidays** - Texas Pride Disposal observes three holidays: New Year’s, Thanksgiving and Christmas Day. If your service day falls on a holiday, service will be provided the next day.

Recycling Guidelines

- The cart should be placed at the curb by 7:00AM and should only be used for recyclable materials.
- Place the following items dry, clean and loose in your recycling container. DO NOT BAG your recyclables.
- Return your cart to your property by the end of the day.
- *“When in doubt, leave it out”*

Acceptable Materials for Recycling:

Paper Products	Plastics (Please rinse)	Metals (Please rinse)	Glass (Please rinse)
Newspaper Magazines Catalogs & Phone Books Junk Mail Envelopes Greeting Cards Wrapping Paper File Folders Computer Paper Construction Paper Grocery Bags Soda & Beer Boxes Shoe Boxes Clean Pizza Boxes Cardboard Boxes Waxboard Containers Juice Boxes Egg Cartons Paper Towel Rolls	Plastics #1 - #7 Milk & Juice Bottles Soda & Water Bottles Shampoo & Soap Bottles Bleach & Detergent Containers Household Cleaner Containers Plastic Flower Pots Yogurt Cups Cups, Plates & Dinnerware Prescription Pill Containers	Soda, Juice & Beer Cans Canned Food Cans Pet Food Cans Aluminum Foil Pie Trays Metal Jar Lids Gutters (less than 5' long) Empty Aerosol Cans	Beer Bottles Wine Bottles Soda Bottles Jars



Unacceptable Items for Recycling - The following items are currently not accepted in our recycling program and should be thrown away with your regular household garbage.

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|---------------------------|--------------------|------------------------|----------------------------|
| Styrofoam | Soiled Pizza Boxes | Coat Hangers | Paint & Solvent Containers |
| Windows | Mirrors | Light Bulbs | Paper Towels |
| Ceramics | Wet & Soiled Paper | Facial & Toilet Tissue | Microwave Dinner Trays |
| Thin Plastics (bags, etc) | Pots & Pans | | |

Tree Limb Pick Up

The City of Katy will pick up tree limbs for citizens the first week of January, April, July and October (dates subject to change). Beginning on the east side, the City will cover each and every street working westward until the entire City is picked up. Tree limbs must be cut and trimmed to the following requirements:

Tree limbs should be 2” to 6” in diameter, and at least 6 feet in length and no longer than 12 feet.

Tree limbs that do not meet the above requirements will not be picked up by the City. Also, the City will not pick up household garbage, furniture, scrap metal, appliances, automotive parts, debris, rubbish, building material, etc. Commercial tree service (yard man) or contractors cutting brush or trees are required to pick up and haul off their own limbs. For large tree trunks and stove length wood, call G. O. Weiss Landfill at 281-492-2558.

Building Permits and Inspections

The Building Department is responsible for the health, safety and welfare of the City of Katy residents. City ordinances, including zoning have been adopted and require permits to be obtained from the Permit Office.

The Building Department approves all new construction and proposed improvements of existing structures to ensure they conform to all City Ordinances. Ordinances control the location of all buildings on a lot. Final approval of all plans, permits and inspections rests with this department, assuring owners sound construction.

In addition to new structural construction, permits are required for any remodeling or roofing, installation of air conditioning and heating systems, electrical, plumbing, swimming pools and hot tubs, construction of storage buildings, carports, garages and workshops, sidewalks, driveways, patios, lawn irrigation systems, water heaters, adding or removing walls, demolition of structures and house moving.

It is best to contact the Building Department regarding any work you contemplate at your home and/or property you own. The City’s Ordinances including zoning can be viewed online at www.cityofkaty.com. Remember, the homeowner is responsible for obtaining proper permits before the work begins. Please feel free to call the Permit Department with any questions you may have at 281-391-4830.